

ETrust Antivirus Update Bulletin

The location of the update files on the internet for the antivirus program installed on your computer has changed. In order to be sure that your virus protection stays current, it will be necessary for you to edit the option in your antivirus program so that the correct files can be downloaded. Please use the following instructions to make this change; if you encounter problems please let me know and I will walk you through the update.

If you are comfortable navigating menus without pictures, please follow our QUICK UPDATE instructions, otherwise a detailed and illustrated procedure will be forthcoming on our web site.

QUICK UPDATE:

1. Right click on the Antivirus icon in your system tray (blue square with the heart monitor running through it)
2. Select: Launch eTrust Antivirus
3. When the eTrust program opens, press CTRL + "U". The Signature Update window should open.
4. Click on the "Incoming" tab at the top of the window.
5. Click ONE TIME on the line starting with FP and ending with "ftpav2003..." This will select the download source.
6. Click "Edit" on the bottom of the window.
7. The "Remote Path" location will read "/pub/inoculan/ftpav2003". Change the "Remote Path" text to read "/pub/inoculan/scaneng" (without quotes). This is the new location of the update files. **Do not change anything else!**
8. Click "OK" to return to the Signature Updates window.
9. Click "OK" to close the Signature Update window
10. Exit the eTrust Program
11. Test the new download location: Right-click the antivirus icon again and select "Download Signature Now". Observe the download window to be sure that the connection and download are successful.